

PURPOSE

Ensure Surrey residents remain **healthy, safe and confident** about their future

VISION

ONE team for Surrey by 2021

VALUES



Listen



Responsibility



Trust



Respect

Context

We are committed to protecting the vital services our residents rely upon but this is becoming increasingly challenging. Surrey County Council has faced unprecedented increases in demand whilst central government grants have reduced significantly (over £200m since 2010). We have worked hard to contain the costs and volume pressures, finding £533m worth of savings, but this is not enough. We still face a significant budget gap and are working hard as one team with our residents and partners to find a sustainable solution.



Surrey has high performing schools, but some children, such as young carers and children from disadvantaged backgrounds, tend to do less well at school compared to their peers. The Council also supports over 6,200 children at high risk and in need of social care intervention, and almost 900 looked after children, including 116 unaccompanied asylum seeking children.



Surrey's population is growing and their needs are becoming more complex, increasing demand on health and social care services. By 2021, there will be nearly 240,000 people aged over 65 in Surrey. The Council currently supports over 3,800 people with learning disabilities and over 6,800 children with special educational needs and disability on a statutory plan – these numbers are expected to continue to rise.



Surrey is a net contributor, paying more income tax to the Treasury than any area outside London. Surrey's economy expanded by 24% between 2010 and 2016, but there are critical challenges: roads are congested; employers struggle to attract staff with the right skills; and there is limited affordable housing. The council has also been given over 60 new responsibilities without proper funding to deliver.

Our strategic goals

1. Wellbeing

Everyone in Surrey has a great start to life and can live and age well

To support this goal in 2018/19 we will

- Deliver inclusive provision in Surrey that meets the education, health and care needs of children with special educational needs and disabilities
- Prevent problems escalating by ensuring children, young people and families needing extra help receive timely, preventative support
- Improve our safeguarding practice so that children are safe, seen and heard
- Support residents to live longer and live well by providing services that encourage healthier lifestyle choices and prioritises those with greater needs
- Work effectively with health and other partners to support residents to return home from hospital in a timely manner and provide the support needed to help people remain at home

2. Economic prosperity

Surrey's economy remains strong and sustainable

To support this goal in 2018/19 we will

- Champion the educational achievement, progress and engagement of vulnerable children and young people
- Resurface and treat priority roads to ensure the resilience of our highway network
- Improve and renew priority pavements, particularly to support vulnerable users
- Increase waste recycling and reduce the amount produced and sent to landfill
- Support an infrastructure investment programme, including investment in flood and maintenance schemes

3. Resident experience

Residents in Surrey experience public services that are easy to use, responsive and value for money

To support this goal in 2018/19 we will

- Enhance opportunities for residents to influence and shape council services in their local place
- Make better use of digital technology in achieving our strategic goals and delivering sustainable services
- Develop a positive experience of special educational needs and disabilities services and support for children, young people and families
- Deliver the savings and manage service pressures as set out in the Medium-Term Financial Plan to ensure a balanced budget is sustained

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